



Orchard Smiles



## A new chapter for Orchard Smiles patients

Orchard Smiles has merged with Relax Dental & Facial Care.

### Dear Orchard Smiles patients,

So, the big news is finally here.

Orchard Smiles has merged with Relax Dental & Facial Care. This is an exciting and positive step for our patients, our team and the local community.

**Most importantly, from your perspective, the things you know and trust about Orchard Smiles remain the same.**

You will continue to be welcomed by the same staff, cared for by the same dentists, and seen in the same Orchard Smiles facility at 111 Springfield Road, Blackburn North. Your familiar local clinic experience is continuing.

What this merger gives us is the ability to offer even more support, more appointment options and a broader range of services for patients moving forward.

The merger gives patients access to broader support, including:

- more dentists
- dental implants
- orthodontic treatment
- wisdom tooth extractions
- treatment under general anaesthetic where appropriate
- cosmetic dentistry
- cosmetic facial injectables
- Saturday appointment options

Patients can also ask about Saturday appointment options. For dental emergencies, accidents, toothache, swelling, broken teeth or other urgent concerns, we will always do our best to offer a same-day appointment where possible.

Orchard Smiles continues to support BUPA Members First Platinum patients. In addition, patients can ask the team about CBHS Member Choice and other health fund questions before or during their visit.

Relax Dental & Facial Care is just across the road, inside the shopping centre, close to the main entrance among the shopfronts. Having both clinics so close together helps us support patients with more flexibility while keeping the Orchard Smiles team, dentists and facility the same.

If you have any questions about the merger, appointments, services, health funds or where to go for a particular visit, please ask our friendly staff. We will be happy to help.

Thank you for your continued trust and support. We are grateful to care for you and your family, and we look forward to this next chapter together.

Kind regards,

The Orchard Smiles Team

Now proudly merged with Relax Dental & Facial Care